Join the Novus Automotive Family at Durham Harley-Davidson!

At Harley-Davidson, we are building more than machines. It's our passion and commitment to continue the evolution of this storied brand and heighten the desirability of the Harley-Davidson experience.

Serving the entire Durham Region, including Oshawa, Whitby, Pickering, Ajax, Scarborough, and extending north to Algonquin Park and east to Brighton, our dealership offers one of the best selections of new and pre-owned Harley-Davidson® motorcycles in Ontario.

To keep building our legend and leading our industry through innovation, evolution, and emotion we need the best and brightest talent. We stand for the timeless pursuit of adventure. Freedom for the soul. Are you ready to join us?

Meet Novus Automotive: In 2024, we launched a forward-thinking dealership brand that encompasses six dealerships across the Durham Region, including Durham Harley-Davidson. We are Novus Automotive, dedicated to reshaping the relationship between dealerships and drivers by crafting seamless experiences that bring peace of mind to the road.

Position Overview:

At Durham Harley-Davidson, the Motorcycle Technician is an essential member of the service team, responsible for diagnosing, repairing, and maintaining motorcycles to meet dealership and manufacturer standards. This role ensures that customers' bikes are serviced accurately, efficiently, and safely with exceptional attention to detail and comprehensive technical and mechanical expertise.

What You'll Do:

- Conduct thorough inspections in accordance with dealership standards and manufacturer guidelines, accurately diagnose issues, and complete repairs as outlined in repair orders.
- Perform routine maintenance services, including oil changes, tire changes, and carb clean setups.
- Work closely with Parts and Service Advisors to provide clear and timely updates on repair status, provide updates on additional repairs needed or delays encountered.
- Handle motorcycle prep, disassembly, and reassembly with precision
- Serve as a mentor by guiding and supporting apprentice technicians in their development
- Conduct road tests on repaired bikes to ensure proper functionality and quality of repairs; verify that bikes are returned to customers in clean condition, maintaining a high standard of customer satisfaction.
- Stay up to date with technical skills and attend sponsored training classes.

- Maintain a clean, organized, and safe work environment, adhering to dealership policies for workspace cleanliness.
- Follow dealership safety procedures and Canadian Occupational Health and Safety Regulations, including the use of PPE (safety glasses, steel-toe footwear, etc.), regular tool and equipment inspection, and the identification and reporting of any hazards to management.
- Perform other related duties as requested by management.

What You Bring:

- Must have undeniable passion for all things Harley-Davidson
- Must hold a valid 310(G) license
- Must have a valid Class M License and a clean Driver's Abstract
- Ability to lift up to 50lbs and comfortably balance/push 900lb motorcycles
- Ability to provide your own tools
- 2+ years of experience as licensed 310(G) Technician, with a strong technical and mechanical aptitude.
- Exceptional problem-solving skills and attention to detail
- A commitment to delivering high-quality workmanship and customer satisfaction.

What We Offer:

- **Paid Time Off:** 5 paid personal days, 3 weeks of vacation time (increased to 4 weeks after 5 years and 5 weeks after 10 years), 2 paid volunteer days, 3 paid bereavement days, and 5 paid new parent leave days.
- **Comprehensive Benefit Plan:** Enrolment in our comprehensive benefit plan starting on day one.
- **Competitive Compensation:** $30-32 per flat-rate hour plus bonus incentives.
- **Training and Development:** Access to training and development programs.
- **Employee Perks:** Special discounts on vehicles and services across Novus Automotive

We thank you for your interest in employment with Durham Harley-Davidson, however, only applicants selected for an interview will be contacted.

Please note, this posting is intended to generate a pool of qualified candidates for future opportunities within our organization.

Novus Automotive is committed to providing accessible employment practices that are following the Accessibility for Ontarians with Disabilities Act (AODA). If you require accommodation during any stage of the recruitment process, please contact HR@novus.auto.